



100% Indigenous owned – 50,000 years of experience

North Star Tour Guest Photos - Terms & Conditions

1. All photos taken by North Star Adventures Ltd staff are the property of North Star Adventures Ltd. Any use for commercial purpose of our photos or videos must get written approval by North Star Adventures Ltd.
2. All tours include FREE photos of guests. FREE photos are of guests only. Each group is allowed n+5 FREE photos (n=your group size). All FREE photos will be emailed you. Each FREE photo is resized to about 1MB and has our North Star Adventures logo on them.
3. If the group is 2 persons or more, we send the photos to the group contact only. Once we send the FREE copies of photos to the group contact they can share with you. Please confirm the group contact before the tour (usually the person who booked the tour).
4. Copies of original size guest photos are available for purchase for \$4.99CDN+GST per photo. We will send link to thumbnail size photos and you can choose which photos you want. All photos purchased are high resolution, full size photos.
5. To get your FREE copy of your photos send email to us. On the subject line on the email, put "PHOTO REQUEST, TOUR & DATE, NAME OF TOUR GUIDE". Also, please include how many people in your group; where you stay; and what color clothing you were wearing during the photo. Once we receive your email, it will take 1-3 days to send your FREE copy of your photos
6. Due to the many number of tours and the number of guests, the FREE photo formula of n+5 only applies only for 1 tour. Photos CANNOT be carried over to another day or another tour. If you only take 2 photos on one tour, you cannot ask for additional photos for next tour.
7. **AURORA** Photos: Copies of North Star Adventures Aurora, landscape or wildlife photographs are available for purchase for \$9.99CDN+GST per photo. All photos are original, high resolution, full size (4MB-7MB) and will have 1% North Star Adventures watermark on it.
8. Guests can purchase our North Star Memory USB Package. Includes all guest photos and videos from all your North Star tours, high resolution and original full size. Price depends on group size. Contact us for current prices. Includes best winter, summer tour photos, 5 best summer and 5 best winter Aurora photos, 3 best Aurora photos from each of your night of Aurora tour, videos of our tours, guest interviews and a personal thank you from Joe the Aurora Hunter himself!
9. USB Packages must be requested and paid for more than 24hrs before your departure check-in time (2 hours before departure). Requests must be made with email. There will be an express processing fee of \$20.00+GST for requests made within 24hrs of your departure check-in time (2 hours before departure). USBs can be picked up at our office between 11:00am - 5:00pm. USBs requested within 24hrs of your flight check-in time may have to be shipped to you. You can request to have your USB mailed to you at national (Canada/USA) or international shipping rates. Please ask our staff for these rates. North Star Adventures Ltd will not be responsible for lost USB mail packages.