



100% Aboriginal owned – 50,000 years of experience

Terms & Conditions – Snowmobile Tour

1. Before the tour guests will be required to sign our *Snowmobile Disclaimer, Release of Liability and Damage Surcharge* Form. A valid credit card number is required. If there has been damage, a \$350.00CDN Damage Surcharge will be charged to the credit card. **PLEASE DRIVE SAFELY.**
2. Yellowknife winters can be very cold and dangerous for outdoor activities. If our Guides see that you are not properly dressed, for your own safety, you may not be allowed on tour. There is no refund for this. **PLEASE MAKE SURE TO DRESS PROPERLY.**
3. There will be 2 guests to 1 snowmobile, whenever possible we will have 1 guest to 1 snowmobile. Regardless of group size, all guests will get the chance to drive their own snowmobile during the tour. Guests can request 1 person to 1 snowmobile at 1.5x the regular price.
4. Before each tour, our Guides will provide instruction on how to operate the Snowmobile. For your safety and the safety of other guests, if our Guides see that you are not able to operate the Snowmobile, they will take you off the Snowmobile and you will ride with the Guide.
5. Helmets, Goggles and snowmobile mitts are available for each tour. Please let staff know before the tour if you will require any of these. If you use glasses, we suggest you use Contacts for the tour otherwise your glasses will fog up. If required, we also have Winter Clothing for rent. Winter Parka for \$25.00+GST/tour. Please request this at time of booking with your size.
6. This tour requires minimum 4 guests for tour to go ahead. If we do not have minimum number of guests by 2hrs before the start of the tour, tour will be cancelled. Guests will immediately receive 100% refund. We will send email with tour/cancellation update 2hrs before the tour start time.
7. North Star Adventures Ltd reserves the right to refuse the participation of a guest for a tour if the guest appears to be sick or suffering from an ailment. This is for your own health. No refund will be provided. If you are sick, please cancel as per the Cancellation Policy.
8. Please be ready for your pick-up time, we may have many pickups. If a guest does not show 15 minutes after his/her designated pick-up time, they will be considered a “no-show” and the tour will leave without you. In these cases, there will be no refund.
9. Guests are allowed n+5 FREE photos (n=group size) + one group photo if one is taken. All free photos emailed to guests will be 1MB size. Additional photos (full size 4MB-6MB) are available for purchase at \$4.99+GST/photo. All FREE photos will have North Star Adventures logo on it. Videos are also available but only if guest provides USB or SD card so we can load video on it.
10. If guests bring personal belongings on the tour (cell phone, clothing, backpacks, etc.) North Star Adventures Ltd will not responsible for lost or damage of these belongings while on tour.

DRESS PROPERLY, DRIVE SAFELY AND HAVE FUN!